

# Financial Highlights 2017

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## Abbreviated Consolidated Balance Sheet

ADMISSIBLE ASSETS	(In thousands of NAF)	
	12-31-2017	12-31-2016
1. Intangibles	374	419
2. Investments:		
2.1 Real Estate	1,841	2,172
2.2 Unconsolidated Affiliated Companies and Other Participations	-	-
2.3 Stocks	-	-
2.4 Bonds and Other Fixed Income Securities	2,833	3,333
2.5 Participation in Non-Affiliated Investment Pools	-	-
2.6 Mortgage Loans	-	-
2.7 Other Loans	819	952
2.8 Deposits with Financial Institutions	2,594	2,581
2.9 Other Investments	-	-
3. Current Assets	6,760	7,932
4. Other Assets	7,225	4,875
<b>TOTAL</b>	<b>22,446</b>	<b>22,264</b>

EQUITY, PROVISIONS AND LIABILITIES	12-31-2017	12-31-2016
5. Capital and Surplus		
5.1 Capital	200	200
5.2 Surplus	7,434	6,940
5.3 Less Treasury Stock	-	-
6. Subordinated Instruments	-	-
7. Provisions for Insurance Obligations:		
7.1 Net Unearned Premium Provision	8,285	8,179
7.2 Net Claim Provision	5,190	5,583
7.3 Net Claim Adjustment Expense Provision	-	-
7.4 Funds Provision	-	-
7.5 Other Technical Provisions	-	-
8. Other Provisions and Liabilities	-	-
9. Current Liabilities	1,337	1,362
10. Contingent Liabilities	-	-
<b>TOTAL</b>	<b>22,446</b>	<b>22,264</b>

## Confidence in Citizens

The Management of The Netherlands Antilles & Aruba Assurance Company N.V. (NA&A), Citizens Insurance are pleased to present the financial highlights for the year ending December 2017. We are happy to announce a significant increase in the result from the previous year. The escalation is attributed to increased revenues in Curacao due to the tireless efforts of the Staff and Management, as well as stable production in Aruba accomplished by the dedicated Citizens Aruba team. Our network of hard working brokers proved themselves to be some of the best in the industry, contributing a significant portion of our sales in 2017.

We take note of the economic climate of Curacao for the year in 2018 and we believe that putting faith and support behind our working team while working closely with our Brokers will ensure that we can withstand any turbulent times ahead. Competitive products and first class service will be key to customer retention. While we invest conservatively, we continue to research innovative and new methods that may ultimately benefit our policy holders but still remain within the guidelines of regulatory organizations.

Citizens Insurance NA&A would like to take this opportunity to thank our Team, Brokers and Valued Clients. We look forward to serving our community and wish the people of Curacao Good health and Success.

CURAÇAO, AUGUST 2018 | A. LAKE

## Abbreviated consolidated profit and loss statement and analysis of unassigned earnings

PROFIT AND LOSS STATEMENT	2017	2016
1 Net Earned Premiums	22,166	23,490
2 Net Other Underwriting Income	67	70
3 Net Claims Incurred	11,777	13,427
4 Net Claim Adjustment Expenses Incurred	-	-
5 Net Changes In Various Other Provisions	-	-
6 Policyholders' Dividends and Other Similar Benefits Incurred	-	-
7 Underwriting Expenses Incurred	8,148	8,477
8 Net Other Expenses Incurred	-	-
<b>9 Underwriting Results</b> (Without Investment Income and Realized Capital Gains or Losses)	<b>2,308</b>	<b>1,656</b>
10 Net Investment Income and Earned and Capital Gains or Losses	358	344
11 Other Results	-	-
12 Extraordinary Results	-	-
<b>13 Net Operational Results Before Taxes</b>	<b>2,666</b>	<b>2,000</b>
14 Corporate Taxes Incurred	-672	-525
<b>15 Net Operational Results After Taxes</b>	<b>1,994</b>	<b>1,475</b>
16 Net Unrealized Gains or Losses	-	-
<b>17 NET PROFIT OR LOSS</b>	<b>1,994</b>	<b>1,475</b>

ANALYSIS OF UNASSIGNED EARNINGS	2017	2016
18 Unassigned Earnings (Beginning of Year)	6,940	6,465
A Net Profit or Loss	1,994	1,475
B Distribution of Accumulated Earnings	(1,500)	(1,000)
C Other Changes in Unassigned Earnings	-	-
<b>19 Unassigned Earnings (End of Year)</b>	<b>7,434</b>	<b>6,940</b>

## Accounting principles

### ACCOUNTING PRINCIPLES | GENERAL

#### General accounting policies

The general principle for the valuation of assets and liabilities, as well as the determination of results, is the historical purchase price. Unless otherwise stated, assets and liabilities are stated at the values at which they were acquired or incurred.

### ACCOUNTING POLICIES | ASSETS AND LIABILITIES

#### Intangibles

Intangible assets are valued at cost and will be depreciated in ten years.

#### Real estate

Real estate is stated at acquisition costs less depreciation calculated on a straight-line basis over the estimated useful life. Acquisitions during the year are depreciated from the date of acquisition.

#### Other investments

Listed securities are stated at market value; nonlisted securities are carried at the lower of cost and market value.

#### Current assets

Accounts receivable are shown after deduction of a provision for bad and doubtful debts where appropriate.

#### Cash at bank and in hand

Cash and bank balances are freely disposable, unless stated otherwise.

### Provisions for insurance obligations

#### Net unearned premium provision

The technical reserve for unearned premiums refers to accrued insurance premiums written in the reporting period, but with a remaining term of the policy in the following year.

#### Net claim provision

The technical reserve for claims refers to reported claims incurred but not settled as per year end and to claims incurred but not reported at yearend.

### ACCOUNTING POLICIES | PROFIT AND LOSS STATEMENT

#### General result

Profit is determined as the difference between net earned premiums and all claims and expenses relating to the reporting period. Costs are determined in accordance with the accounting policies applied to the balance sheet. Profit is realized in the year in which the premiums are recognized. Losses are taken upon recognition. Other income and expenses are allocated to the periods to which they relate.

#### Net earned premiums

Premium income consists of the proceeds from insurance services to third parties less discounts.

#### Net investment income

Net investment income relate to interest received or due from and paid or due to third parties and group companies.

## Independent Auditor's Report

To the Board of Directors of Netherlands Antilles & Aruba Assurance Company (NA&A) N.V.

#### OPINION

The Summary Financial Statements, which comprise the summary balance sheet as at December 31, 2017, the summary income statement for the year then ended, and related notes, are derived from the audited consolidated Annual Report of Netherlands Antilles & Aruba Assurance Company (NA&A) N.V ("the Company") for the year ended December 31, 2017.

In our opinion, the accompanying Summary Financial Statements are consistent, in all material respects, with the audited consolidated Annual Report, in accordance with the Guidelines for annual reporting of the Dutch Accounting Standards Board (RJ).

#### SUMMARY FINANCIAL STATEMENTS HIGHLIGHTS

The Summary Financial Statements do not contain all the disclosures required by the Dutch Accounting Standards. Reading the Summary Financial Statements and our report thereon, therefore, is not a substitute for reading the audited financial statements of the Company.

#### THE AUDITED FINANCIAL STATEMENTS AND OUR REPORT THEREON

We expressed an unmodified opinion on the consolidated Annual report of the Company in our report dated June 30, 2018.

#### MANAGEMENT'S RESPONSIBILITY FOR THE FINANCIAL HIGHLIGHTS

Management is responsible for the preparation of the Summary Financial Statements derived from the audited financial statements of the Company on the basis described in the notes to these Summary Financial Statements.

#### AUDITOR'S RESPONSIBILITY

Our responsibility is to express an opinion on whether the Summary Financial Statements are consistent, in all material respects, with the audited consolidated financial statements of the Company based on our procedures, which were conducted in accordance with International Standards on Auditing (ISA) 810 (Revised), "Engagements to Report on summary Financial Statements".

CURAÇAO, AUGUST 2018, DELOITTE DUTCH CARIBBEAN, OTMAR N.S. MARTINA, CPA